



Tariff Book

TABLE OF CONTENTS

RESIDENTIAL GAS SERVICE - FIRM - SCHEDULE RG-1	4
RESIDENTIAL MULTI-UNIT GAS SERVICE - FIRM - SCHEDULE RM-1	5
SMALL VOLUME COMMERCIAL GAS SERVICE - FIRM SCHEDULE CG-1	6
LARGE VOLUME COMMERCIAL GAS SERVICE - FIRM SCHEDULE CG-2	7
SMALL VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE SCHEDULE IG-1.....	8
LARGE VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE SCHEDULE IG-2.....	11
INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO POWER GENERATORS - SCHEDULE PG-1	14
TRANSPORTATION SERVICE - SCHEDULE TS-1.....	20
PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS SCHEDULE PGA	26
MAIN EXTENSION RULES - SCHEDULE MX-1	31
<i>All Customers</i>	31
<i>Refunds</i>	33
<i>Serving Developments</i>	34
SERVICE LINE EXTENSION RULES - SCHEDULE SX-1	35
<i>All Customers</i>	35
INACTIVE SERVICE LATERALS - SCHEDULE SL-1	37
EXCESS FLOW VALVES - SCHEDULE EFV-1.....	38
HIGH SERVICE PRESSURE - SCHEDULE HSP-1.....	39
SERVICE RULES - SCHEDULE SRVC-1	40
<i>Establishing Gas Service</i>	40
Application for Gas Service.....	40
Private Policy and Credit Reporting.....	40
Deposits.....	41
Conditions of Delivery	41
Customer Gas Piping and Equipment.....	43
Company Equipment on Customer Premises.....	43

Continued on next page

TABLE OF CONTENTS, CONTINUED

Assurance of Accurate and Timely Billing.....	45
Meter Testing.....	45
Meter Reading	45
Billing Dead Meters and Meters showing Under-Registration	45
Refunds for Fast Meters	45
Policy for Periodic Inspection of Customers' Appliances.....	46
Billing, Payment Collection, and Disconnection Procedures.....	47
Budget Billing.....	47
Partial Month Billing.....	47
Partial Month Billing if the Time Between Two Successive Meter Readings is Less Than 15 Days.....	47
Partial Month Billing if the Time Between Two Successive Meter Readings is Greater Than 15 days.	47
Partial Month Billing for a Customer of Less Than 30 Days.	47
Billing on Other Than Monthly Basis	48
Non-Sufficient Funds Charge	48
Late Payment Penalty.....	48
Collection Costs	48
Diversions of Service.....	49
Deferred Payment Agreement.....	49
Deferred Payment Agreement form.	50
Disconnection and Refusal of Service	51
Dispute Procedure	51
Reconnection Charges	51
Disconnection Notice Form.....	52
Disconnection Notice Insert.....	52
 TECHNICAL TERMS AND ABBREVIATIONS - SCHEDULE TERMS-1	 53
 PRIORITY USE PROGRAM - SCHEDULE PUP-1	 54

RESIDENTIAL GAS SERVICE - FIRM - SCHEDULE RG-1

Availability

This service rate shall be applied to residential customers for domestic use. Domestic use shall be defined as all natural gas service that is ultimately consumed at a single or multiple family dwelling for space heating, water heating, cooking, air conditioning, or other household use within the dwelling. All residential service shall be on a firm basis.

This service is subject to the terms and conditions in the Company's Service Rules tariff. Gas supplied under this rate shall not be used as a standby for interruptible service, nor shall it be used in lieu of interruptible service.

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$8.00
Volumetric Distribution Service Charge	\$0.1243 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0109 per therm
Natural Gas Base Rate – Summer	\$0.8531 per therm <u>1/</u>
Natural Gas Base Rate – Winter	\$0.9790 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

RESIDENTIAL MULTI-UNIT GAS SERVICE - FIRM - SCHEDULE RM-1
--

Availability

This service rate shall be applied to gas service for domestic use by multi-tenant commercial facilities with four or more dwelling units. The category of multi-tenant commercial facilities includes apartment buildings and care centers, and does not include single family homes with sub-let rooms. Domestic use shall be defined as all natural gas service that is ultimately consumed at a dwelling for space heating, water heating, cooking, air conditioning, or other household use within the dwelling. All residential service shall be on a firm basis.

This service is subject to the terms and conditions in the Company's Service Rules tariff. Gas supplied under this rate shall not be used as a standby for interruptible service, nor shall it be used in lieu of interruptible service.

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$8.00
Volumetric Distribution Service Charge	\$0.1243 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0109 per therm
Natural Gas Base Rate – Summer	\$0.8531 per therm <u>1/</u>
Natural Gas Base Rate – Winter	\$0.9790 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

<p align="center">SMALL VOLUME COMMERCIAL GAS SERVICE - FIRM SCHEDULE CG-1</p>
--

Availability

This service rate shall be applied to firm service to commercial and industrial customers for ordinary business purposes, including space heating, whose natural gas consumption is less than 30,000 therms in any 12 consecutive billing months. A customer shall be moved to Rate Schedule Cg-2 when their consumption is greater than 30,000 therms during the most recent 12 consecutive months. Changes in rate classification shall be effective for the billing period immediately following the determination of eligibility, and customers shall be bound by the terms and conditions of the new Rate Schedule.

This service is subject to the terms and conditions in the Company's Service Rules tariff. Gas supplied under this rate shall not be used as a standby for interruptible service, nor shall it be used in lieu of interruptible service.

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$17.00
Volumetric Distribution Service Charge	\$ 0.0821 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0109 per therm
Natural Gas Base Rate – Summer	\$0.8531 per therm <u>1/</u>
Natural Gas Base Rate – Winter	\$0.9790 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

<p style="text-align: center;">LARGE VOLUME COMMERCIAL GAS SERVICE - FIRM SCHEDULE CG-2</p>

Availability

This service rate shall be applied to firm service to commercial and industrial customers for ordinary business purposes, including space heating, whose natural gas consumption is greater than 30,000 therms in any 12 consecutive months. A customer shall be moved to Rate Schedule Cg-1 when their annual consumption has fallen below 30,000 therms for the most recent 12 consecutive months. Changes in rate classification shall be effective for the billing period immediately following the determination of eligibility and customers shall be bound by the terms and conditions of the new Rate Schedule.

This service is subject to the terms and conditions in the Company's Service Rules tariff. Gas supplied under this rate shall not be used as a standby for interruptible service, nor shall it be used in lieu of interruptible service.

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$35.00
Volumetric Distribution Service Charge	\$ 0.0713 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0109 per therm
Natural Gas Base Rate – Summer	\$0.8531 per therm <u>1/</u>
Natural Gas Base Rate – Winter	\$0.9790 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

<p style="text-align: center;">SMALL VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE SCHEDULE IG-1</p>

Availability

This service rate shall be applied to interruptible service to commercial and industrial customers for ordinary business purposes, including space heating, whose natural gas consumption is greater than 30,000 therms and less than 125,000 therms in any 12 consecutive months. A customer shall be moved to Rate Schedule Cg-1 when their annual consumption falls below 30,000 therms for 12 consecutive months. A customer shall be moved to Rate Schedule Ig-2 when their consumption is greater than 125,000 therms during the most recent 12 consecutive months. Changes in rate classification shall be effective for the billing period immediately following the determination of eligibility and customers shall be bound by the terms and conditions of the new Rate Schedule.

Available to any commercial or industrial customer who:

1. Shall curtail or interrupt service upon request of the Company.
2. Shall provide and maintain suitable and adequate alternate fuel standby facilities and fuel inventory, or shall discontinue use, during an interruption, of any equipment for which alternate fuel facilities are not maintained. Alternate fuel is an energy source other than natural gas.
3. Contract for service under this Rate Schedule with the Company for a term of one year with one-year automatic renewals thereafter unless terminated with a six-month written notice to the Company prior to November 1 of the year of termination.

This service is subject to terms and conditions in the Company's Service Rules tariff.

Applicability and Character of Service

Gas supply provided by the Company to any customer under this Rate Schedule shall be on an interruptible basis only and the Company shall have the right to interrupt deliveries of gas supply hereunder, whenever and to the extent necessary such interruption, in the sole judgment of the Company, may be required to protect availability of gas supply to customers served under any of the Company's firm gas services.

Telemetering equipment must be installed by the Company before service shall be provided on this Rate Schedule. The customer must provide a business-grade telephone line to allow the Company continuous access at any time for meter reading purposes and connection to existing electrical facilities as necessary for operation of the telemetering equipment. Once telemetering is installed, the Company, at its option, may bill the customer based on telemetered consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

SMALL VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE - SCHEDULE IG-1
--

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$200.00
Volumetric Distribution Service Charge	\$0.0622 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0094 per therm
Natural Gas Base Rate	\$0.8418 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

<p align="center">SMALL VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE - SCHEDULE IG-1</p>
--

Penalty Clause

Customers are responsible for an additional charge for unauthorized use upon failure to curtail or interrupt natural gas requirements when notified by Company. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The additional charge for unauthorized use shall be assessed as follows:

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.
2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption.

Conditions of Delivery

1. Gas that may be required for the operation of standby fuel equipment (pilot lights) shall be available during periods of interruption under this Rate Schedule.
2. When interruption of deliveries hereunder is required, the customer shall interrupt the use of gas at the time and to the extent requested by the Company. The Company shall notify the customer as far in advance as is feasible, and the customer shall discontinue or interrupt the use of gas under this Rate Schedule as ordered by the Company. In addition, the Company reserves the right to test the interruptibility of any customer on this Rate Schedule for any period of at least four hours that the Company requests. The Company has the option of requesting this test interruption of service at least one time each year. The Company reserves the right to move any customer who fails three interruptions, either actual or test, to the firm Rate Schedule for which they would otherwise qualify, provided that the Company has the capacity to serve the customer under the firm Rate Schedule.
3. Any customer who fails to interrupt when required to do so may be subject to physical disconnection of service by the utility. The utility shall not be liable for damages for so doing.
4. Any customer receiving service under this Rate Schedule that wishes to discontinue the service and have the same load served under one of the Company's other system supply sales services shall apply for that service in writing. The Company shall determine availability of the requested service and the customer shall be treated as a new customer in determining the availability of gas.

<p>LARGE VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE SCHEDULE IG-2</p>

Availability

This service rate shall be applied to interruptible service to commercial and industrial customers for ordinary business purposes, including space heating, whose natural gas consumption is greater than 125,000 in any 12 consecutive months. A customer shall be moved to Rate Schedule Ig-1 when their annual consumption falls below 125,000 therms for 12 consecutive months. Changes in rate classification shall be effective for the billing period immediately following the determination of eligibility and customers shall be bound by the terms and conditions of the new Rate Schedule.

Available to any customer who:

1. Shall curtail or interrupt service upon request of the Company.
2. Shall provide and maintain suitable and adequate alternate fuel standby facilities and fuel inventory, or shall discontinue use, during an interruption, of any equipment for which alternate fuel facilities are not maintained. Alternate fuel is an energy source other than natural gas.
3. Contract for service under this Rate Schedule with the Company for a term of one year with one-year automatic renewals thereafter unless terminated with a six-month written notice to the Company prior to November 1 of the year of termination.

This service is not available to a Power Generating Customer with a potential maximum day demand equal to or greater than 15,000 therms per day.

This service is subject to terms and conditions in the Company's Service Rules tariff.

Applicability and Character of Service

Gas supply provided by the Company to any customer under this Rate Schedule shall be on an interruptible basis only and the Company shall have the right to interrupt deliveries of gas supply hereunder, whenever and to the extent necessary such interruption, in the sole judgment of the Company, may be required to protect availability of gas supply to customers served under any of the Company's firm gas services.

Telemetry equipment must be installed by the Company before service shall be provided on this Rate Schedule. The customer must provide a business-grade telephone line to allow the Company continuous access at anytime for meter reading purposes and connection to existing electrical facilities as necessary for operation of the telemetry equipment. Once telemetry is installed, the Company, at its option, may bill the customer based on telemetered consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

<p>LARGE VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE - SCHEDULE IG-2</p>

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$250.00
Volumetric Distribution Service Charge	\$0.0518 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0094 per therm
Natural Gas Base Rate	\$0.8418 per therm <u>1/</u>

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges and gas acquisition charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

<p>LARGE VOLUME COMMERCIAL GAS SERVICE - INTERRUPTIBLE - SCHEDULE IG-2</p>

Penalty Clause

Customers are responsible for an additional charge for unauthorized use upon failure to curtail or interrupt natural gas requirements when notified by Company. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The additional charge for unauthorized use shall be assessed as follows:

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.
2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption.

Conditions of Delivery

1. Gas that may be required for the operation of standby fuel equipment (pilot lights) shall be available during periods of interruption under this Rate Schedule.
2. When interruption of deliveries hereunder is required, the customer shall interrupt the use of gas at the time and to the extent requested by the Company. The Company shall notify the customer as far in advance as is feasible, and the customer shall discontinue or interrupt the use of gas under this Rate Schedule as ordered by the Company. In addition, the Company reserves the right to test the interruptibility of any customer on this Rate Schedule for any period of at least four hours that the Company requests. The Company has the option of requesting this test interruption of service at least one time each year. The Company reserves the right to move any customer who fails three interruptions, either actual or test, to the firm Rate Schedule for which they would otherwise qualify, provided that the Company has the capacity to serve the customer under the firm Rate Schedule.
3. Any customer who fails to interrupt when required to do so may be subject to physical disconnection of service by the utility. The utility shall not be liable for damages for so doing.
4. Any customer receiving service under this Rate Schedule that wishes to discontinue the service and have the same load served under one of the Company's other system supply sales services shall apply for that service in writing. The Company shall determine availability of the requested service and the customer shall be treated as a new customer in determining the availability of gas.

<p style="text-align: center;">INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO POWER GENERATORS - SCHEDULE PG-1</p>
--

Availability

This service rate shall be applied to interruptible service to commercial power generator customers with a primary end use of generating electricity for sale to or use by an electric distributor for redistribution to electric-consuming customers, other than the power generator itself. Customers served under this tariff must have a potential maximum daily demand equal to or greater than 15,000 therms per day. Service under this tariff provides the customer with interruptible sales service with interruptible distribution capacity. This service is subject to interruption or curtailment at the Company's sole discretion. Service under this rate schedule requires a contract between the customer and the Company. This service is subject to the terms and conditions in the Company's Service Rules tariff.

Telemetry equipment must be installed by the Company before service shall be provided on this Rate Schedule. The customer must provide a business-grade telephone line to allow the Company continuous access at anytime for meter reading purposes and connection to existing electrical facilities as necessary for operation of the telemetry equipment. Once telemetry is installed, the Company, at its option, may bill the customer based on telemetered consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

Utility Charges

Distribution Charges:

Fixed Monthly Customer Service Charge	\$250.00
Volumetric Distribution Service Charge	\$0.0468 per therm

Gas Acquisition Charges:

Volumetric Administrative Charge:	\$0.0094 per therm
Base Average Annual Demand Rate	\$0.0031 per therm <u>1/</u>

Commodity Charge

The commodity cost of gas shall be at the actual delivered cost of nominated gas, including all interstate pipeline cost surcharges and other applicable natural gas commodity cost components. Additional charges may apply for untimely nominations. Methods for determining the commodity cost of gas shall be provided in the contract between the customer and the company.

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA for purchased gas adjustment schedule and refund provision for current effective rates.

Minimum Monthly Bill

The minimum monthly bill shall be the fixed monthly customer service charge. Distribution volume charges, gas acquisition charges and commodity charges shall be added to the minimum monthly bill.

**INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO
POWER GENERATORS - SCHEDULE PG-1**

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

Scheduling

Customers must provide the Company with daily gas nominations at least 24 hours in advance of the gas day to be considered on time. Nominations for deliveries on weekends and the first business day of the week are due no later than 9:00 a.m. on the preceding Friday to be considered on time. The Company has the right to waive this notice requirement if, in its sole opinion, the Company determines that it can deliver the requested amount of gas to the customer without disadvantage to other customers, or to the Company's gas distribution system. Customers are subject to daily balancing service charges and monthly gas cashouts if actual daily gas volume used by customer deviates from their daily nomination.

Balancing Service Charges

The Company shall apply the following daily variance charges to daily schedule variances.

A net daily variance for each gas day shall be determined by comparing customer actual gas use with the amount of gas nominated. The daily imbalance percentage shall be calculated by dividing the daily variance by the amount of gas nominated.

Negative Daily Variance Charges: If the amount of gas used by a customer is less than the nominated amount, the customer shall be charged an amount equal to the following, for any day that is not a constraint day.

Daily Imbalance Percentages	Daily Variance Charge
First 10%	\$.0000 / therm
Next 15%	\$.0072 / therm
All remaining daily variances	\$.0400 / therm

On Low Flow Constraint Days, the customer maybe charged an unauthorized use penalty for net daily variances below 5% of the customer nomination. See unauthorized use penalty provision (below).

**INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO
POWER GENERATORS - SCHEDULE PG-1**

Balancing Service Charges (continued)

Positive Daily Variance Charges: If the amount of gas used by a customer is more than the associated gas nomination amount, customer shall be charged an amount equal to the following for any day that is not a constraint day.

Daily Imbalance Percentages	Daily Variance Charge
First 10%	\$.0000 / therm
Next 15%	\$.0072 / therm
All remaining daily variances	\$.0400 / therm

On High Flow Constraint Days, the customer shall be charged an unauthorized use penalty for net daily variances above 5% of the customer nomination. See unauthorized use penalty provision (below).

Monthly Gas Cashout Charges

When the monthly actual usage of a customer is more than the customer's monthly-confirmed natural gas nomination, the Company's purchased natural gas supply is being utilized (overtake). In this case, the customer shall be assessed the Overtake Charges listed below. When the monthly actual usage of a customer is less than the customer's monthly-confirmed natural gas nomination, the customer's natural gas is left on the Company's system (undertake). In this case, the customer shall receive the appropriate Undertake Credit as listed below.

The Cash-Out Price is the weighted average nominated cost of gas scheduled by the customer inclusive of all commodity and transportation charges.

Overtake Charges: The Overtake Charge shall be equal to the aggregated monthly Imbalance Volume within each Overtake Variance percentage bracket multiplied by the applicable percentage of the Cash-Out Price.

Overtake Variance Percentage	Percentage of Overtake Cash-Out Price Paid by Customer to Company
> 0% and up to 3.5%	100%
> 3.5% and up to 10%	115%
> 10% and up to 15%	130%
> 15% and up to 20%	140%
> 20%	150%

**INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO
POWER GENERATORS - SCHEDULE PG-1**

Monthly Gas Cashout Charges (continued)

Undertake Credit: The Undertake Credit shall be equal to the monthly aggregated imbalance volume within each Undertake Variance percentage bracket multiplied by the applicable percentage of the Undertake Cash-Out Price.

Undertake Variance Percentage	Percentage of Undertake Cash-Out Price Credited to Customer to Company
> 0% and up to 3.5%	100%
> 3.5% and up to 10%	85%
> 10% and up to 15%	70%
> 15% and up to 20%	60%
> 20%	50%

Supply Interruption Requirements

Delivery of gas may be subject to supply restrictions when required for situations that include Company distribution system capacity constraints, and a reduction or interruption in customer nominated quantities being delivered to Company's distribution system. The Company shall provide notice of supply restrictions as far in advance as possible.

Unauthorized Use Penalty Provision

High-Flow Constraint Condition A High-Flow Constraint Condition is one in which the Company expects natural gas demand in an area or areas of its service territory to exceed the available delivered supply of gas. The condition can result from, but shall not be limited to, economic factors, extremely cold weather, pipeline regulator or compressor failure, main breaks, and other emergency situations.

When the Company determines that a High-Flow Constraint Condition exists, the Company shall declare a High-Flow Constraint Period in the affected area(s). During this period, the Company shall require customers to use no more than their daily confirmed, scheduled, and Company-accepted pipeline deliveries. The Company shall give customers as much advance notice of a High-Flow Constraint Condition as possible, normally not less than two hours. Notice of a High-Flow Constraint Condition may also be given after the start of a gas day. Availability of this charge does not preclude the Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The customer shall be assessed an unauthorized use penalty for net daily variances above 5% of the customer nomination as follows:

<p style="text-align: center;">INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO POWER GENERATORS - SCHEDULE PG-1</p>
--

Unauthorized Use Penalty Provision (continued)

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$2.50 per therm.
2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$10.00 per therm.

Interstate pipeline capacity shall be deemed to be limited when Operational Flow Orders (OFO), System Overrun Limitations (SOL), Critical Days, or other similar designations are in effect on one or more of the interstate pipelines that service the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption. To the extent that gas commodity charges are assessed through this provision, the volume-assessed charges in this mechanism shall not be subject to cash out in the cash-out mechanism.

Low-Flow Constraint Condition A Low-Flow Constraint Condition is in effect when the Company anticipates that it may be subject to pipeline or supplier penalties if natural gas supplies delivered to the Company exceed demand. During the time of the Constraint Condition, the Company shall require customers to use no less than their daily-confirmed nominations to avoid incurring pipeline penalties. The Company shall give customers as much advance notice of a Low-Flow Constraint Condition as possible. Notice of a Low-Flow Constraint Condition may also be given after the start of a gas day. The customer shall be assessed an unauthorized use penalty for net daily variances below 5% of the customer nomination as follows:

During a Low-Flow Constraint Condition when the pipeline does assess under-run charges or penalties, the Imbalance Volumes for over-nominations shall be assessed the applicable pipeline penalty charges caused by the customer. The daily variance revenues received from balancing charges at rates higher than the 10% tier shall be netted against these pipeline charges or penalties assessed on the same day on each month's balancing service bill for affected customers.

<p style="text-align: center;">INTERRUPTIBLE SALES AND GAS DISTRIBUTION SERVICE TO POWER GENERATORS - SCHEDULE PG-1</p>
--

Special Terms and Conditions

1. The customer must take service for a minimum 12-month period under this Rate Schedule. This service shall automatically be extended for additional 12-month periods unless otherwise terminated.
2. Service under this Rate Schedule shall be terminated if the Company has received written notice of termination of service under this Rate Schedule to be effective at the end of the 12-month period at least 30 days prior to the end of a 12-month period.
3. The Company reserves the right, subject to regulatory requirements, to change the terms and conditions of this Rate Schedule resulting from changes made by any of the transporting interstate pipelines in their terms and conditions for transportation service.
4. Gas service supplied by the Company under any other rate schedule shall not be used as standby for this service, and no other gas service shall be interconnected in the same piping system with this service.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Transportation service provides for the transportation of customer-owned gas from the applicable city gate station through the Company's distribution system to the customer's meter. The customer is responsible for arranging for the purchase and delivery of gas to the Company's city gate station.

Availability

This service is available for customers who would otherwise be qualified to receive service under the Company's system supply schedules but have elected to be transportation customers and have made arrangements for the delivery of customer-owned gas to the Company's city gate station.

This service is available when the installed distribution capacity and facilities are sufficient to provide service under this schedule without reducing the quality or quantity of services to any higher priority customer as defined in the Priority Use Program, Schedule PUP-1.

Customers seeking service under this rate schedule must also execute an End User Allocation Agreement with Northern Natural Gas Company and the Company. Service under this Rate Schedule shall start on the first gas day of the month and terminate on the last gas day of the month.

Applicability and Character of Service

Customers under this Rate Schedule shall be responsible for arranging for the purchase and delivery of Third-Party Natural Gas Supplies to the Company's facilities for the term of service under this Rate Schedule. Deliveries of Third-Party Natural Gas Supplies to the Company must be nominated on a daily basis in accordance with the terms and provisions of this Rate Schedule.

The Company must install telemetering equipment before service shall be provided on this Rate Schedule. The customer must provide a business-grade telephone line and connection to existing electrical facilities as necessary for operation of the telemetering equipment. Customers must maintain continuous phone and electric service to the telemetering equipment to continue on this service. Once telemetering is installed, the Company, at its option, may bill the customer based on telemetered consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Rate

Transportation Administration Charge: \$25.00 per month

Distribution Service Charge:

	Applicable System Sales Rate Class	Customer Charge Per Month	Base Rate Per Therm
Firm Service:	Cg-1	\$17.00	\$.0821
	Cg-2	\$35.00	\$.0713
Interruptible Service:	Ig-1	\$200.00	\$.0622
	Ig-2	\$250.00	\$.0518

Minimum Monthly Bill

The minimum monthly bill shall be the Transportation Administrative Charge plus the applicable monthly customer charge for distribution service. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid within 20 days of issuance. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 134.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Curtailment/Interruption of Service

The Company shall attempt to deliver the customer-owned gas on a day-to-day basis in accordance with the customer's requirements and subject to maximum allowable delivery restrictions. Delivery of gas may be subject to supply restrictions when required for situations that include Company distribution system capacity constraints, and a reduction or interruption in customer-owned quantities being delivered to Company's distribution system. Customers may be required to not exceed their daily nomination. Company shall provide notice of supply restriction as far in advance as possible.

The Company reserves the right to curtail or suspend service on any day the Company determines that:

1. Operating conditions are such that interruption is necessary.
2. The natural gas distribution system capacity is not sufficient to meet the requirements of existing firm delivery customers regardless of the ownership of the gas.
3. The producer or transmission supplier curtails or interrupts the supply of customer-owned natural gas to the Company's city gate station.
4. A constraint day is declared and the transportation customer is required to stay within nominated volumes.

If in the event of a disruption on the Company's system it is determined that the Company has delivered gas transported under this tariff to the Company's system customers, compensation to the transporting customer shall be at the Company's weighted average cost of gas.

Penalty Clause

Customers are responsible for an additional charge for unauthorized use upon failure to curtail or interrupt natural gas requirements when notified by Company. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The additional charge for unauthorized use shall be assessed as follows:

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Penalty Clause (continued)

2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption.

Conversion From System Sales Service To Transportation

Any customer who wishes to convert from the Company's system sales service and be served under this schedule shall provide a minimum of twelve months written notice prior to November 1 of the year preceding the year in which the conversion is to become effective. In lieu of the waiting period, the Company may condition conversion on the payment of an exit fee as described below.

Exit Fee

A current Company sales service customer transferring to transportation service may be required to pay an exit fee. The purpose of the exit fee is to recover the costs of the next 12-month period that shall not be recovered as a result of the customer's transfer from sales service to transportation service. The exit fee shall include all costs incurred by the Company to provide service to the customer as a sales service customer. These costs include, but are not limited to, the following:

1. Any take-or-pay or similar charges incurred by the Company under its supply contracts that result from the customer's decision to transport and to purchase supplies from an entity other than the Company for the next twelve months,
2. Any charges, including, but not limited to, reservation charges, commodity charges, minimum bills, penalties, balancing charges, transition costs, and take-or-pay costs, incurred by the Company under its capacity, storage, peaking, and other contracts that result from the customer's decision to transport and to purchase supplies from an entity other than the Company; and
3. Any other charges that are incurred as a result of the customer's decision to transport and to purchase supplies from an entity other than the Company.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Exit Fee (continued)

A system sales service customer that has decided to convert to transportation service and purchase capacity from an entity other than the Company must pay the total exit fee as described above. A system sales service customer that agrees to accept an assignment of a pro rata portion of the Company's firm upstream pipeline capacity and other services contracted for on behalf of the customer and also agrees to pay all charges and rates of whatever kind associated with those services shall have the exit fee reduced by such an amount.

The Company shall determine the total amount of the above costs and bill the transporter for either the total amount or for the amount reduced for costs associated with any capacity assignment. Transporter must pay this preliminary bill in full prior to the commencement of service under this tariff.

Conversion to System Sales Service

Any customer served under this schedule that plans to transfer to the Company's system sales service shall provide a minimum of twelve months notice prior to November 1 of the year preceding the year in which the conversion is to become effective. The Company may waive this notice requirement if the Company has adequate supply and capacity to serve the customer.

Special Terms and Conditions

1. Customers served under this schedule shall be required to execute a written contract between the customer and the Company setting forth specific arrangements as to contract periods, volumes to be transported by Company on behalf of customer, point of delivery, methods of metering, nomination and notification procedures and any other matters deemed necessary.
2. Service under this rate schedule shall be metered separately from any other gas service.
3. The Company's Service Rules tariff shall apply except where otherwise noted in this schedule.
4. The customer must comply with all the conditions as stated in the separate signed service agreement, this schedule and Company's Service Rules.
5. The Company shall require the installation and operation of equipment and other facilities to remotely read the customer's meter. Installation and operation shall include access to electric power, telephone lines or data transmission lines and customer property or other customer equipment when it is necessary to make the remote meter reading operational. The customer agrees to allow the Company to install and operate such equipment. The Company shall continue to own and maintain this equipment.

TRANSPORTATION SERVICE - SCHEDULE TS-1

Special Terms and Conditions (continued)

6. The Company shall not be required to extend or reinforce its established distribution system for the purpose of furnishing interruptible service under this schedule, unless, in the Company's sole judgment, the cost to the Company of making such installation is justified by the character and permanence of the applicant's load.
7. The Company reserves the right, subject to regulatory requirements, to change the terms and conditions of this Rate Schedule resulting from changes made by any of the transporting interstate pipelines in their terms and conditions for transportation service.
8. Gas delivered by the Company under this rate schedule shall be commingled with other natural gas, vaporized liquefied natural gas, and propane-air vapor that are delivered by the Company. Accordingly, the gas of the customer shall be subject to such changes in heat content as may result from such commingling, and the Company shall be under no obligation to redeliver for the customer's account gas of a heat content identical to that caused to be delivered by the customer to the Company.
9. Company reserves the right to divert customer-owned natural gas supply delivered to Company for use by Company's firm service customers, during and to the extent emergency conditions that are out of Company's immediate control (force majeure) prevent Company from meeting firm service customer requirements. Company shall reimburse any customer whose gas supply is diverted to respond to force majeure conditions at the greater of Company's weighted average cost of gas for each month in which the diversion occurs or customer's actual cost for the diverted supply.

**PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS
SCHEDULE PGA**

Purchased Gas Adjustment Clause

St. Croix Valley Natural Gas Company (the Company) shall calculate a purchased gas adjustment (PGA) each month to reflect changes to the base gas costs contained in the rates for natural gas service authorized in docket 5230-GR-104, order dated October 11, 2005. The PGA shall also include reconciliation between the actual cost of gas supply and the amount recovered from customers during the PGA year. The PGA filing may also include any refunds received by the Company from its wholesale suppliers. All rate adjustment shall be taken to the nearest 0.01 cent per therm.

The Company shall file with the Commission by the fifth working day of each month the proposed rate changes under the operation of the PGA schedule. The filings shall include the rate sheets, Commission's standardized PGA report, source data and supporting calculations. The PGA rates shall be effective as of the first day of the month and upon Commission review may be subject to change and, if necessary, refund.

The Company shall file with the Commission significant deviations from the Company's approved Gas Supply Plan. Any significant change in sales data should be reflected in future PGA filings. Any significant changes in firm capacity, storage, firm supply and any other reliability-related change must be filed for Commission approval at least 21 days prior to the effective date of the change.

For purposes of the operation of this schedule, the PGA year shall be the period from November 1 through October 31, which is consistent with the planning periods from the Company's Gas Supply Plan.

Base Average Gas Costs

The Company's base average costs of gas, as determined in docket 5230-GR-104 are as follows:

	<i>Base Average Cost Per Therm</i>	
	<u>Firm</u>	<u>Interruptible</u>
Commodity	\$0.8387	\$0.8387
Seasonal Peak Day Demand	\$0.1259	
Non-Seasonal Peak Day Demand	\$0.0113	
Annual Demand	\$0.0031	\$0.0031
Total Base Average Cost Per Therm	\$0.9790	\$0.8418

<p>PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS - SCHEDULE PGA</p>

New Average Cost of Gas

When the Company's cost of natural gas supply changes from the base average gas costs, new average gas costs shall be calculated to the nearest 0.01 cent per therm in accordance with this schedule.

The Seasonal Peak Demand gas cost component shall be computed by dividing the Company's total seasonal peak demand costs by the total estimated therms of annual firm gas sales for November 1 through April 30. Seasonal peak demand costs are fixed costs incurred to ensure adequate pipeline capacity and gas supplies for use on a day of peak demand. Seasonal peak demand is billed to firm system sales customers and only during the months of November through April.

The Non-Seasonal Peak Demand gas cost component shall be computed by dividing the Company's total non-seasonal peak demand costs by the total estimated therms of annual firm gas sales. Non-seasonal peak demand costs shall include, but not be limited to, pipeline reservation costs of base annual capacity.

The Annual Demand gas cost component shall be computed by dividing the Company's total annual demand costs by the total estimated therms of annual commodity sales. Annual demand costs shall include, but not be limited to, fixed costs incurred for pipeline system management service, real-time balancing service and the Federal Energy Regulatory Commission's system balancing agreement charges.

The Commodity gas cost component shall be computed by dividing the Company's total commodity costs by the total estimated therms of annual commodity sales excluding PG-1 volumes. Commodity costs shall include, but not be limited to, the commodity cost of gas, variable pipeline transportation costs, variable surcharges, overrun costs and supplier reservation fees.

<p>PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS - SCHEDULE PGA</p>

Monthly Gas Cost Reconciliation

The actual cost of gas received by the Company shall be compared to the actual cost of gas recovered from customers at the conclusion of each month. The amount of the difference shall be recovered from or returned to customers through an adjustment included in the PGA in future months. A reconciliation adjustment shall be calculated separately for each of the base average cost of gas components identified in this schedule.

For the seasonal peak demand gas cost component, the monthly reconciliation adjustment shall be calculated based on the total month-end over or under collection divided by the estimated firm sales volume of the remaining seasonal period, November through April. For the Non-Seasonal peak demand gas cost component, the monthly reconciliation adjustment shall be calculated based on the total month-end over or under collection divided by the estimated firm sales volume for the remaining PGA year. For the annual demand gas cost component, the monthly reconciliation adjustment shall be calculated based on the total month-end over or under collection divided by the estimated commodity sales volumes for the remaining PGA year. Any over or under collection of these gas costs remaining at the end of each PGA year shall become a beginning balance brought forward for the new PGA year.

For the commodity cost component, the monthly reconciliation adjustment shall be calculated based on total month-end over or under collection divided by the estimated commodity sales volumes, excluding PG-1 volumes, for the next three months.

Refund Provision

Natural gas cost-related refunds received by the Company from its wholesale suppliers resulting from actions taken by the Federal Energy Regulatory Commission (wholesale refunds) shall be refunded to customers by means of the ongoing PGA and true-up mechanism. All refunds received by the Company shall be placed in a refund account, and the Company shall manage the refund account balance to return outstanding balances to customers as soon as practicable, while allowing for considerations such as those listed below.

<p align="center">PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS - SCHEDULE PGA</p>
--

Refund Provision (continued)

The Company shall devise a crediting plan for prospectively returning the account balance to the customers. An outstanding refund account balance sufficient to decrease the gas rate paid by the average residential customer by \$0.0010 per therm shall be considered material for these purposes. This does not prohibit the Company from making refunds that would have an effect of less than \$0.0010. The Company shall inform the Commission of the crediting plan no later than the date the Company makes its first PGA filing after receiving the refund. The crediting plan shall state the amount of the refund, the current refund account balance, and the distribution of the refund balance to services. In accordance with the crediting plan, each PGA filing shall include a summary of the refund account balance by service category, the amount refunded through the PGA by service category for that month, and the remaining balance to be refunded to customers in future PGAs.

The following factors shall be considered in determining the crediting plan as to how refund credits shall be distributed to the various services.

1. Wholesale refunds shall be distributed to services eligible to receive refunds on the same basis by which related costs were collected.
2. To the extent practicable, refund distributions for services provide shall recognize the payment patterns authorized for those services provide over a recent full, one-year period.
3. The Company shall develop an amortization schedule, which appropriately distributes the refund credits for the service provided when executing multiple month refund plans.

The following factors shall be considered in determining how refund credits shall be distributed to individual customers.

1. Prospective multi-month refund credits shall be based on an amortization schedule and a resulting pattern of monthly refund credits, which appropriately distributes the credit by the type of service and not by individual customer. Therefore, if the customer changes to another type of service during the refund credit period, the customer shall then prospectively receive the refund credit level applicable to the new type of service. New active customers shall receive the refund credit level applicable to the customer's type of service.
2. The Company shall provide notice of the refund to customers by means of a billing message, identified credit, or insert.

<p>PURCHASED GAS ADJUSTMENT AND REFUND PROVISIONS - SCHEDULE PGA</p>

Refund Provision (continued)

The Company shall credit interest to the refund account per the Wisconsin Administrative Code, Public Service Commission, paragraph 134.061 (9b), on the outstanding average daily balance per month of the refund account, payable at the beginning of the following billing cycle.

The Company may file for approval from the Commission to offset refund proceeds with escrowed or other expenses related to Federal-level regulatory matters.

Notwithstanding the tariff provisions requiring prospective crediting of wholesale refunds, the Company may file for approval from the Commission to execute refunds by means of lump-sum payments or other means if the circumstances of the wholesale refund warrant doing so.

Summary of current month PGA for all rate classes

Ask utility personnel for copies of the PGA Tariff Sheets for the months of interest. Since the PGA changes monthly, these are stored in a dedicated binder.

MAIN EXTENSION RULES - SCHEDULE MX-1

All Customers

1. Where extensions to the company's distribution system are made under these rules, title and control of such extensions shall at all times remain with the company.
2. Upon written application, the Company shall extend its mains to serve new residential, commercial, and industrial customers provided that each customer to be served, in advance of construction, executes a **Main Extension Payment Agreement** and deposits with the company a contribution or agrees to an extended payment plan under which the customer shall have added to a monthly bill for a period of no more than five years, an amount equal to the difference between the estimated cost of the main extension and the calculated cost allowance.
3. Customers opting for an extended payment plan shall be responsible for the time value of money calculated at the company's weighted cost of capital in effect at the time the payment agreement is executed, on the unpaid balance, and billed accordingly. Extended payment plans shall only be available to customers with good credit, which is determined at the sole discretion of the company.
4. The estimated cost of the main extension shall be calculated based on estimated current year installed costs for similar projects. The unit costs for main extensions as of November 1, 2005, shall be:

<i>Main Line Additions - 2005</i>			
<u>Pipe Size</u>	<u>Cost Per Foot</u>	<u>Pipe Size</u>	<u>Cost Per Foot</u>
1¼-inch	\$2.25	3-inch	Actual Cost
2-inch	\$2.50	4-inch	Actual Cost

5. When a larger-than-normal size main is installed to insure adequate service to an area, the customer's contribution shall be based on the size main required for its load but no less than 2-inch nominal size.
6. Cost allowance(s) for main extension to residential, commercial, or industrial customers shall be calculated using the following formula:

$$\text{Allowance} = \frac{\text{DVR} \times \text{AT}}{\text{CC}}$$

DVR = Distribution Volume Rate from applicable rate schedule
AT = Customer's Estimated Annual Therm Use for Applicable Customer Class
CC = Annual Carrying Cost
Givens: Residential AT = 948 therms CC = 15.00%

MAIN EXTENSION RULES - SCHEDULE MX-1

7. The company may consider requests for gas service requiring main extensions received concurrently from a number of prospective customers as a series of individual requests or as one joint request. If considered individually, any required contribution shall be determined for each customer in accordance with Schedule MX-1, Main Extension Rules: All Customers, and based on the allowance and main required by that customer. If considered as a joint request, any required contribution shall be determined by comparing the total extension cost to the combined allowances of the customers and prorated among the customers. However, if in the company's sole judgment such apportionment would be discriminatory, the company shall consider customer class, usage, location, and other factors in allocating the required contribution among the customers. The method to be used shall be determined by the company and applied in a manner to minimize confusion over contribution and/or refund policies.
8. A seasonal non-refundable installation charge of \$5.00 per foot, plus actual cost for special equipment or contractors, shall be required whenever installation is through frost. This charge shall be computed on the total footage installed and is in addition to the cost of the main extension. The seasonal construction period is generally from November 15 to April 15. The seasonal installation charge may be waived if, in the judgment of the company, unusual construction conditions are not present at the time of actual installation. The seasonal installation charge shall be waived if application for the installation is received by the company prior to November 1, and the premises are at that time in a condition to permit the installation of the facilities.
9. A surcharge billed at time and material (actual cost) will be added when excavation in rock is required. This charge is in addition to the cost of the main extension and is non-refundable. This charge may be waived if the customer provides the trench and padding material for the gas mains. This charge will only apply to the footage where rock is encountered.
10. It is understood that the Public Service Commission of Wisconsin may, from time to time, order a waiver of these provisions as a condition of ordering that gas service be rendered. As such, the company may be ordered to extend gas distribution facilities under terms not in conformity with this extension rule.
11. If a utility easement on public right of way does not exist, the customer shall, without compensation, make or procure satisfactory conveyance to the Company of adequate rights of way for installation of pipe and other Company facilities necessary and incidental to installing the utility main. In case the customer is not the owner of the premises or of the intervening property between such premises and the utility main, the customer shall assist the Company as necessary in obtaining consent for the installation and maintenance on the premises or on such intervening property of all gas piping and any other gas equipment required for the supplying of gas to the customer.
12. The customer shall reimburse the Company for any local government permit fees and charges incurred in connection with the main installation.

MAIN EXTENSION RULES - SCHEDULE MX-1

Refunds

The following refund policy applies to all main extensions for which a customer contribution was required, except for those made within developments. (See following section, Serving Developments, for refund policy for developments.)

1. If within five years after installation of a main extension for which a contribution is required, one or more additional customers are connected to the extension by a service lateral, the company shall make a refund annually, or sooner at the company's sole discretion or credit the monthly bill to the current record owner of the premises for which the extension was installed. The amount of the refund shall equal the allowance for additional customers as determined in accordance with Schedule MX-1, Main Extension Rules: All Customers. If the extension was made as a result of a joint request, the company shall allocate the refund in the same manner used to allocate the contribution.
2. Unless otherwise provided by written agreement at the time a contribution is made, the right to receive refund of any contribution held hereunder shall attach to the ownership of the premises at each service location, and any refund shall be made to the person who owns such premises at the time the refund becomes due.
3. The refund of any payment made in advance of construction shall not include interest and shall not exceed the original payment.
4. In the event that multiple customer main extensions occur such that an original main extension, which required a contribution from the original customers, is extended further to serve additional customer(s), the company, at its sole discretion, reserves the right to re-evaluate the contribution requirements for the new customers in conjunction with those of the original main extension. The calculated additional contribution required shall be added to the contribution for the original installation to determine the combined extension contribution requirements. In case the average contribution requirement of the combined extension is less per customer than the original extension(s), the combined extension shall be considered a single extension and the new customer(s) shall be charged the respective contribution requirement(s). The previous contributor(s) shall be refunded the excess of their respective contributions over the recalculated contribution requirements. In case the recalculation of the combined extension(s) results in an average contribution greater than the per customer cost of the original extension(s), the additional main extension shall be considered by itself a separate extension and no refund shall be made to the original contributor(s).

MAIN EXTENSION RULES - SCHEDULE MX-1

Serving Developments

Upon request of a developer for gas service to a development for which a main extension is required, the company shall make such installation subject to the availability of gas supply at that location and in accordance with the general provisions of Schedule MX-1, Main Extension Rules: All Customers, and the following provisions:

- a. The development to be served includes five or more building sites.
- b. The developer shall furnish a recorded plat, map, or print of the development showing the location and nature of the area for which gas service is requested. The characteristics, nature, and amount of initial gas load to be served shall be indicated.
- c. The developer shall execute a **Subdivision Main Extension Payment Agreement** with the company.
- d. The developer shall pay in advance to the company, or make payment arrangements that are satisfactory to the company, the total cost of the required main installation including that portion of the main installation that may be required outside of the recorded plat. The advance payment shall be calculated using the rates established in section 1(c) of Schedule MX-1, Main Extension Rules: All Customers. When a developer provides a trench for the installation of gas mains, the Company shall determine its actual cost to install the mains and refund the developer the difference between the advance payment received and the actual cost, if any.
- e. The Company shall refund or credit the developer an amount equal to the allowance for mains determined by the formula contained in Schedule MX-1, Main Extension Rules: All Customers, for each customer within the platted residential or commercial subdivision that begins to use natural gas service, within a period of five years, or until the refund amount equals the total cost of the required main extension, whichever is earlier. Such refunds shall be a single lump sum payment made at the end of such period, without interest.
- f. In no event shall the refund or credit exceed the developer's original payment.

SERVICE LINE EXTENSION RULES - SCHEDULE SX-1

All Customers

1. A service line (lateral) is a distribution line that transports gas from a Company gas main to the point of connection with the customer's service facilities. The service lateral is intended to provide service to a single and/or multiple customers in a common building.
2. Upon the customer's completion of a **Gas Service/Service Line Agreement**, the Company shall install at no charge up to 80 feet of service lateral determined as follows:
 - a. The footage shall be measured from the customer's property line that is most nearly parallel to the company's main from which the service lateral is installed to the normal service entrance.
 - b. The normal service entrance shall be the customer's wall nearest to the main, or within 10 feet of that wall, or as close to such wall as is safe and practical.
3. The customer shall, without compensation, make or procure satisfactory conveyance to the Company of adequate rights of way for installation of pipe and other Company facilities necessary and incidental to furnishing service to the customer. In case the customer is not the owner of the premises or of the intervening property between such premises and the utility main, the customer shall assist the Company as necessary in obtaining consent for the installation and maintenance on the premises or on such intervening property of all gas piping and any other gas equipment required for the supplying of gas to the customer.
4. The following non-refundable charges shall be made for the original installation of service piping:

<i>Nominal Size of Pipe</i>	<i>First 80 Feet</i>	<i>Excess Footage</i>
5/8"	No charge	\$1.50
3/4"	No charge	\$1.50
1 1/4"	No charge	Actual Cost
2"	No charge	Actual Cost

5. All mains and all service lateral piping from the company's main to and including the meter shall belong to the company and be subject to alteration or removal only by the company, regardless of whether any charges were made to the customer.
6. Alterations or relocations of existing service laterals necessitated by construction, reconstruction, remodeling, demolition or removal of the customer's structures shall be made by the company and the actual costs shall be charged to the customer.

SERVICE LINE EXTENSION RULES - SCHEDULE SX-1

7. A seasonal installation charge of \$5.00 per foot, plus actual cost for special equipment or contractors, shall be required whenever installation is through frost. This charge shall be computed on the total service lateral footage installed and is in addition to any free footage allowance or excess footage charges. The seasonal installation period is generally from November 15 to April 15. The seasonal installation charge may be waived if, in the judgment of the company, unusual construction conditions are not present at the time of actual installation. If the application for installation is received by the Company prior to November 1, and the premises are at that time in a condition to permit the installation of the facilities, the seasonal installation charge shall be waived.
8. A surcharge billed at time and material (actual cost) will be added when excavation in rock is required. This charge is in addition to any free footage allowance or excess footage charge. This charge will only apply to the footage when rock is encountered. This charge may be waived if the customer provides the trench and padding for the service pipe.
9. The Company may, at its sole discretion, agree to an extended payment plan for service lateral installation charges under which the customer shall have added to a monthly bill for a period of no more than twelve consecutive months, the charges for the service lateral installation.

Customers opting for an extended payment plan shall be responsible for the time value of money calculated at the company's weighted cost of capital in effect at the time the payment agreement is executed, on the unpaid balance, and billed accordingly. Extended payment plans shall only be available to customers with good credit that is determined at the sole discretion of the company.

10. The Company shall not be required to install a service lateral prior to the time the premises to be served are piped and equipped to use gas service.
11. Service lateral replacements that are required because of deterioration or obsolescence shall be made by the Company at no charge to the customer.
12. Service lateral stubs from the Company's main to the curb line, which may be required by municipal ordinance or requested by a property owner prior to the installation of permanent pavement, shall be installed with no charge. Extension of such stubs to the customer's premises shall be made under the terms of Schedule MX-1, Main Extension Rules: All Customers.
13. In addition to any excess footage charges set forth in Section 3 of this tariff, the customer shall reimburse the Company for any local government permit fees and charges that were incurred in connection with the service lateral installation. If more than one service lateral is installed under a single permit, then the customer shall reimburse the Company for fees incurred based on the number of laterals installed under the permit.

INACTIVE SERVICE LATERALS - SCHEDULE SL-1
--

1. A service lateral that was deactivated due to lack of use in accordance with Public Service Commission of Wisconsin rules shall be subject to a minimum \$300 reactivation charge.
2. If, in the judgment of the company, the deactivated service lateral is no longer usable, a new service lateral shall be installed. In addition to the \$300 minimum reactivation charge, above, all applicable charges for an original service lateral listed on Schedule SX-1, Service Line Extension Rules, shall be assessed to the customer.
3. The Company shall assess the applicable monthly customer service charge to an applicant that contracted with the Company for a service lateral installation and who has not activated natural gas service within six months of the lateral installation.

EXCESS FLOW VALVES - SCHEDULE EFV-1
--

Upon request, the Company shall install an optional excess flow valve, provided the customer pays the applicable installation charge to the Company. The customer shall be required to bear all costs associated with the excess flow valve including but not limited to installation, repair, maintenance removal and replacement.

EXCESS FLOW VALVE ADDITIONS - 2005

Installed at time of new gas service: \$50.00 per unit

Installed on existing gas service: \$150.00 per unit

HIGH SERVICE PRESSURE - SCHEDULE HSP-1

Availability

Gas at pressures higher than Company's Standard Service Pressure of up to two pounds per square inch (2 p.s.i.) shall be made available to a customer upon request if high pressure gas is available at the customer's premises or may be made available in accordance with Company's filed extension rules, and such high pressure is required for proper operation of the customer's present or proposed utilization equipment.

When a High Service Pressure is made available as provided above, the Company and the customer shall agree upon a specific service pressure.

For the purposes of correcting high-pressure gas measurements, the following values shall be used:

Temperature base:	60 degrees F	
Assumed atmospheric pressure:	14.4 p.s.i.	Approx. altitude 950
Pressure base:	14.65	

SERVICE RULES - SCHEDULE SRVC-1
--

Establishing Gas Service

Application for Gas Service

A customer desiring gas service must make application to the Company before commencing use of the Company's service. The Company reserves the right to require a signed application and photo identification or a written contract for the service to be furnished.

Receipt of gas service, however, shall cause the Company to consider the receiver as a customer of the Company, subject to its rates, rules and regulations, whether service is based upon a signed application, contract, or otherwise. All applications and contracts for service shall be made in the legal name of the party to be obligated to pay for the service.

Subject to its rates, rules and regulations, the Company shall continue to supply gas service until ordered to discontinue, and the customer shall be responsible for payment of all service furnished until discontinued.

Any service requested and not activated within six months from the date of installation as per customer instructions shall be subject to the minimum monthly service charge beginning the sixth month.

Customers assume all responsibility on the customer's side of the point of delivery for the service supplied or taken, as well as for the service installation, appliances, and apparatus used in connection therewith and shall save the Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on the customer's side of the point of delivery unless such injury or damage is caused by negligence of the Company.

Private Policy and Credit Reporting

St. Croix Valley Natural Gas Co. does not sell or provide customers' personal information to third parties for the purpose of telemarketing, e-mail or direct-mail solicitation. The Company will not disclose a customer's personal information to third parties without the customer's written consent, unless the Company reasonably believes that the disclosure is essential to the conduct of its business, including but not limited to where such disclosure is necessary to:

- (a) comply with the law, legal process or regulators,
- (b) collect unpaid bills,
- (c) enable Company employees to provide service to the customer and to otherwise perform their duties,
- (d) comply with electronic data interchange functions enabling automatic bill payment,
- (e) obtain and provide credit reporting information, or
- (f) resolve customer disputes or inquiries.

SERVICE RULES - SCHEDULE SRVC-1
--

Deposits

Residential and commercial customers shall be required to make cash deposits or other guarantees as a condition for service, subject to the requirements specified in the Wisconsin Administrative Code PSC 134.061 and 134.0615.

Conditions of Delivery

1. Therm basis of billing. Gas billed under these rates shall be on the therm basis. Meter readings in cubic feet shall be adjusted to therms using an adjustment for heat content provided by the delivery pipeline or its designee.
2. This rate schedule applies to gas distributed to one customer at one location through one meter. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters shall be combined and the total service charge shall be the same as though one meter was installed.
3. Gas not for resale. Gas obtained under the Rg-1, Rm-1, Cg-1, Cg-2, Ig-1, Ig-2, and PG-1 Rate Schedules may not be resold by the customer.
4. Customer charge for temporary meter turnoff. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
5. Temporary Gas Service. A customer taking temporary gas service shall pay the rates applicable to the class of service rendered, and shall be subject to these rules and regulations. In such case, the Company may require that the customer pay in advance the cost of the installation and removal of all facilities, including the meter, required to furnish the desired service, less the salvage value of such facilities.
6. Temporary Suspension of Gas Service. The Company may temporarily suspend service in order to make repairs and improvements in its distribution system. Whenever possible, such changes shall be made so as to cause the least inconvenience to the customer as a whole.
7. Escaping Gas. The customer shall immediately give notice to the Company of any gas escaping in or about the premises.
8. Continuity of service. The company will use reasonable diligence to provide an uninterrupted and regular supply of service, but it shall not be liable for any interruptions, deficiencies or imperfections of service not due to its own negligence. The Company may temporarily suspend the delivery of service when necessary for the purpose of making repairs, changes, and improvements upon any part of its system. The Company shall not be liable for any losses, injuries or damages to persons or property due to disconnection of service in accordance with the disconnection rules.

SERVICE RULES - SCHEDULE SRVC-1
--

Conditions of Delivery, continued

9. Access to Premises. The Company shall at all reasonable times have access to the customer's premises for the purpose of ascertaining the quantity of gas supplied; for the purpose of inspecting, examining, repairing, installing or removing its own regulators, meters, pipes, fitting or other equipment; and examining and inspecting the customer's installation of gas piping and equipment.

SERVICE RULES - SCHEDULE SRVC-1
--

Customer Gas Piping and Equipment

The customer shall furnish and install all building gas piping and gas utilization equipment. Such gas piping and equipment shall be installed and maintained at all times in accordance with requirements set forth by properly constituted authority and by the Company. The Company assumes no responsibility in connection with the installation, maintenance or operation of gas piping and equipment beyond the meter outlet.

The Company reserves the right to discontinue gas service at any time after reasonable notice when practicable if such gas piping and equipment is in an unsatisfactory or unsafe condition in the opinion of the Company. The Company may, however, at any time require the customer to make such changes in the equipment or use thereof as may be necessary to eliminate any hazardous condition(s).

The piping, meters, and appurtenances used in furnishing gas service to the customer have a definite capacity, and therefore no material increase in load or equipment shall be made without first making arrangements with Company for the additional gas supply.

Company Equipment on Customer Premises

The company shall furnish and maintain all equipment necessary for regulation, metering and billing the gas supplied. This includes structures supporting the Company's meters and regulators (meter bars, aboveground piping, etc.). All meters and regulators and other facilities placed on any premises by the Company for the purpose of rendering gas service shall, unless otherwise expressly provided, be and remain the property of the Company.

The customer shall provide a suitable place for the meter satisfactory to the Company. When a concrete slab or footing is necessary for the support of the meter, pressure regulator, and associated devices, it will be the responsibility of the customer to provide such slab or footing satisfactory to the Company.

The customer shall see that said meters are protected from damage or accident and shall permit no person other than the agent of the Company, or a person lawfully authorized to do so, to remove, inspect, or tamper with it. The customer shall be liable and shall reimburse the Company for all damage to the Company's equipment and for all loss resulting from interference or tampering therewith. Upon the discovery of any such damage or interference the Company shall have the right to terminate service. Service may be restored upon the customer's payment of all losses and damages to the Company and the current reconnection charge. Further interference or tampering by that customer shall be cause for permanent discontinuance of his/her service.

SERVICE RULES - SCHEDULE SRVC-1
--

Company Equipment on Customer Premises, continued

The Company shall furnish gas to a customer at any one location through a single service. The Company reserves the right to modify, change or exchange its facilities on the customer's premises, provided, that where any such modification, change or exchange is made for the Company's convenience, the Company shall bear the expense thereof, including the expense of change required in the customer's house piping. Where there is a change of any kind on the premises of the customer in operations or by reason of construction, reconstruction, alteration or demolition, which in the judgment of the Company makes the relocation of the installed gas service facilities of the Company necessary, or if the relocation of the gas service facilities of the Company is requested by the customer, the Company shall move such facilities at the customer's expense to a location on the customer's premises acceptable to the Company.

For addition of Company meters to accommodate additional customers, or additional or modified usages at an existing service location, without relocating the service line, the Company shall bear the cost of furnishing related support structures. For relocation of service lines, see Schedule SX-1.

SERVICE RULES - SCHEDULE SRVC-1
--

Assurance of Accurate and Timely Billing

Meter Testing

The Company shall maintain and test its metering equipment in accordance with accepted standard practices as specified in Wis. Admin. Code Ch. PSC 134.

Meter Reading

For routine gas service, reading of all meters shall occur on the last day of each month, or the first day of the following month.

The Company will read the meter for a departing customer on the date given by the customer as the date of service termination. If the customer has failed to notify the Company prior to terminating service, and the service termination date is not a month-end date, then the Company will pro-rate the final bill using the month-end reading and the number of days of service in that month, including the termination date.

Bills for service will be rendered within 5 days from the reading of the meter except as may be otherwise specifically authorized by the commission. See Wis. Admin. Code PSC 134.12.

Billing Dead Meters and Meters showing Under-Registration

See Wis. Admin. Code PSC 134.14.

Refunds for Fast Meters

See Wis. Admin. Code 134.14.

SERVICE RULES - SCHEDULE SRVC-1
--

Policy for Periodic Inspection of Customers' Appliances

Periodic inspection is made through the medium of service calls, during unscheduled visits to the customers premises to re-establish service, or when responding to a possible gas leak situation. Inspections consist of checking burners and pilots for proper operation and observation to the extent practicable, of the condition of controls and safety devices.

The customer is notified as to any improper or unsafe conditions that may be observed. Any necessary adjustments or repairs of the type generally performed by the Company's service organization and requested by the customer are done at the Company's prevailing rates.

No adjustment or services is provided for gas pilots on oil burners or other equipment where use of gas is merely incidental.

No inspection is made when the customer signifies that it is not desired.

The inspection is limited to conventional gas-consuming equipment such as cooking appliances, water heaters, refrigerators, incinerators, clothes dryers, gas space heating and space cooling equipment.

The Company does not undertake to inspect industrial or commercial process equipment or special gas-consuming appliances, unless the customer specifically requests such an inspection, and then only conventional appliances are inspected.

The Company inspection policy is solely for the benefit of customers and the Company assumes no liability for the condition of any appliances, piping or equipment beyond the outlet side of its meters or for any injury or damage in any way resulting therefrom.

SERVICE RULES - SCHEDULE SRVC-1
--

Billing, Payment Collection, and Disconnection Procedures

Bills shall be rendered by the Company to customers monthly, at least twenty days before the bills are due. Bills shall be due on the 25th of each month, or, if the 25th falls on a weekend or holiday, the next business day. The due date shall be identified on each bill. Said bills shall be made payable at the offices of the company or its authorized agents during regular business hours. The manner of the billing will comply with Wis. Admin. Code PSC 134.13.

Budget Billing

A budget payment plan is available to all prospective and existing residential customers and to all commercial accounts for which the primary purpose of the service is to provide for residential living (for example a residential apartment building.) The budget plan is in accordance with Wis. Admin. Code PSC 134.13(5). A budget payment plan is also available, at the Company's discretion, by request, to firm commercial customers.

Partial Month Billing

To avoid the necessity of prorating the fixed monthly customer service charge for gas service, the following procedure shall be used:

Partial Month Billing if the Time Between Two Successive Meter Readings is Less Than 15 Days

- a. For usage of 1 therm or less, no bill shall be issued for final reading.
- b. For usage of more than 1 therm used by an existing customer being disconnected, gas used shall be charged but no fixed monthly customer service charge will be applied.
- c. For usage of more than 1 therm used by a new customer being connected, gas used shall be billed as if used in the succeeding month.

Partial Month Billing if the Time Between Two Successive Meter Readings is Greater Than 15 days.

If the time between two meter reading dates is 15 days or more but not over one month and 14 days, gas used in that period shall be billed in accordance with the filed schedules with a one-month customer charge.

Partial Month Billing for a Customer of Less Than 30 Days.

When a customer takes service for less than a 30-day period (connects and disconnects in that period), the bill will include a one-month customer charge.

SERVICE RULES - SCHEDULE SRVC-1
--

Billing on Other Than Monthly Basis

Where an applicant or customer is unable to furnish either the required cash deposit or a satisfactory guarantor, or where the customer's business is of a hazardous or temporary nature, the Company may, at its option, bill such applicant or customer on other than a monthly basis with a corresponding adjustment in the deposit or guarantee requirement and disconnect procedures. Where a commercial or farm customer has failed to make prompt payment of all bills within the last 24 months, the Company may, at its option, require a deposit equal to the two largest consecutive gas bills in the preceding 12 months, as determined by the utility.

Non-Sufficient Funds Charge

When a customer issues a check or authorizes an electronic transfer payment to the Company that a bank or other financial institution fails to honor (for reason of insufficient funds, account closed, stop payment order issued, etc.) the customer shall be billed an additional charge of \$20.00 per check or electronic transfer.

Late Payment Penalty

All bills not paid in full on the due date shall be considered delinquent. Failure to receive a bill does not relieve the customer of the obligation to make payment by the due date. Payment to a third party, other than to an authorized agent, does not constitute payment to the Company. A one-time late payment charge of 3 percent but not less than 30 cents shall be added to bills not paid by the due date. This one-time 3 percent late payment charge shall be applied only to any unpaid balance for the current billing period's usage. Late payment penalties will conform to Wis. Admin. Code PSC 134.13(1)(g) – (i).

Collection Costs

The Company shall charge the customer for costs or fees incurred by and awarded in court. Typical costs include the cost of serving a court summons, court filing fee, and, if applicable, treble damages for bills incurred after October 31 and before April 16, according to Wis. Admin. Code 196.642.

SERVICE RULES - SCHEDULE SRVC-1
--

Diversion of Service

When the Company determines from reasonable evidence that a customer has obtained gas service, in whole or in part, whether intentionally or not, by means of devices or methods which interfere with the proper metering of such service, the Company reserves the right to estimate and present to such customer for immediate payment a bill to include the following:

1. The deficiency in revenue occasioned by such interference with the proper metering for the entire period of such diversion as determined from inspection of the customer's meter record, the customer's admission of the duration of such interference, or any other evidence indicating the duration and extent of such interference.
2. The cost of any and all damage done to the Company's equipment due to such interference with its metering.
3. The cost incurred by the Company in investigation and correction of the diversion, such as the cost of installing, reading, testing, and removing meters; and such other incidental costs. If the customer fails to arrange to comply with these requirements, either in payment of the above-mentioned bill or in changing the piping and metering, the Company will discontinue service in accordance with its filed disconnection rules.

Once the Company has issued a bill for any or all of the above charges, payment may be due within 24 hours of billing or the customer may be subject to an eight day notice of disconnection.

In the event any tamper-proof installation so installed shall be the subject of further damage or interference by the customer or customer's permittees, the Company shall have the right to terminate service without further notice.

Nothing in these rules shall preclude the right of the Company to prosecute, according to law, customers apprehended in the diversion of service.

Deferred Payment Agreement

The Company shall offer Deferred Payment Agreements to residential customers. For requirements of Deferred Payment Agreements, see Wis. Admin. Code 134.063.

SERVICE RULES - SCHEDULE SRVC-1
--

Deferred Payment Agreement form.

We, St. Croix Valley Natural Gas Company, Inc., hereby enter into a deferred payment agreement with

Customer: _____

Account # _____ Address: _____.

It is understood by both parties that the utility service will not be discontinued if the customer pays a reasonable amount of the outstanding bill and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid in full. The above named customer admits the legal responsibility of said utility billing, but does not have the available funds to pay such billing a lump sum. The customer agrees to pay St. Croix Valley Natural Gas Company, Inc., a total of \$_____ in the following manner:

Your gas service can be disconnected if payments are not received. There will be no finance charge on this agreement.

RIGHT OF APPEAL

If you are not satisfied with this agreement, DO NOT SIGN IT. You have the right to suggest a different payment arrangement. If you and the utility can't agree on terms, you can ask the Public Service Commission to review the disputed issues. If you do sign this agreement, you give up your right to dispute the amount due under the agreement, except for the company's failure or refusal to follow the terms of the agreement. Signing this agreement does not affect your responsibility to pay for your current service.

This agreement, made and entered into this _____ day of _____, 20__.

Signed _____ Customer

We hereby accept the above.

St. Croix Valley Natural Gas Company, Inc.

SERVICE RULES - SCHEDULE SRVC-1
--

Disconnection and Refusal of Service

Gas service may be disconnected or refused by the Company subject to the restrictions and requirements specified in Wis. Admin. Code PSC 134.062 (residential), 134.0622 (commercial and farm) and 134.0624 (cold weather disconnections).

Dispute Procedure

For dispute procedures, see Wis. Admin. Code 134.064. Reconnection of Service.

Reconnection Charges

Reconnection of service shall be made in compliance with § PSC 134.0623, Wis. Adm. Code.

Reconnection charges apply:

- For reconnection of gas service following disconnection for nonpayment of a required deposit or bills for gas utility service.
- For reconnection of gas service for the same customer upon the same premises within one year when disconnection was for reasons other than nonpayment.

	<u>During Normal Business Hours</u>	<u>After Normal Business Hours</u>
Reconnection Charge:	\$35.00	\$50.00

Normal business hours are from 8 a.m. to 4:30 p.m., Monday through Friday, except holidays.

SERVICE RULES - SCHEDULE SRVC-1

Disconnection Notice Form

Date

Customer Name

Pay by:

Customer #

Property #

Address

City, State Zip Code

FOR SERVICE AT

Service Address

Dear Customer,

A review of our accounts indicates that your account is in a past due status. All accounts are payable on the due date, and subject to termination of service after that date.

Current Amount

Past Due Amount

Total Amount

You have eight days from the date of this letter to pay the Company its service arrears in the amount shown below, or your service is subject to disconnection.

PLEASE CALL THIS TELEPHONE NUMBER - 425-6177 - IMMEDIATELY - if you dispute the delinquency, if any resident is seriously ill, if you wish to negotiate a deferred payment agreement as an alternative to disconnection, or if there are other extenuating circumstances such as: infants, young children, aged, or handicapped residents, residents on life support systems or equipment, residents who have mental retardation or other developmental or mental disabilities.

PLEASE SEE INSERT FOR ADDITIONAL INFORMATION

May we please have your prompt cooperation?

****FINAL DISCONNECTION NOTICE****

Disconnection Notice Insert

Residential service will be continued or restored for 21 days if you submit a statement from a licensed Wisconsin physician or notice from a public health, social service official, or law enforcement agency identifying the serious illness or protective services emergency of a resident and the period of time during which disconnection would aggravate the circumstances.

If you fail to pay the service arrears, or fail to contact us within the eight days allowed to make reasonable time payment arrangements, we will proceed with disconnection action. Customers whose service has been disconnected may be required to make a deposit or provide other guarantee of future payments.

To avoid the inconvenience of service interruption, and an additional charge of \$35.00 for reconnection, if made during our regular office hours of 8:00 a.m. through 5:00 p.m., Monday through Friday (except for Holidays), and \$50.00 for other than regular office hours, we urge you to pay the full arrears immediately at our office at 212 N. Main Street, River Falls, Wisconsin.

PLEASE CALL THIS TELEPHONE NUMBER - 425-6177 - IMMEDIATELY if you dispute the delinquency, if you wish to negotiate a deferred payment agreement as an alternative to disconnection, or if there are other extenuating circumstances.

In the event that the reason or amount of any disagreement remains in dispute after all remedies have been pursued, you may appeal to the Public Service Commission of Wisconsin.

TECHNICAL TERMS AND ABBREVIATIONS - SCHEDULE TERMS-1

Classes of Service:

Residential Service applies to domestic use in each separately metered private dwelling and separately metered family apartments.

Commercial Service applies to each separately metered commercial establishment or business enterprise.

Industrial Service applies to any large consumer that cannot be classified as residential or commercial. Normally such customers are engaged in manufacturing or processing enterprises.

Interruptible Service applies to those customers that agree to comply with the requirements of the interruptible rates including interruption of service when required.

Commodity Charge is the charge made for gas service, which varies with gas sold. In each rate schedule the commodity charge is quoted per unit of gas (cents per therm).

Gauge Pressure. Pressure indicated by instrument, pressure in excess of atmospheric pressure.

Gas Pressure in distribution mains and pipes is generally expressed in pounds per square inch and may vary from ten to sixty pounds per square inch. Normal delivery pressure to the customer is generally expressed in inches of water column and is approximately seven inches of water column (approximately twenty two one hundredths of one pound per square in gauge pressure).

Gas Mains. Pipes used to carry gas for general or collective use.

Services. Pipes used to carry gas from a main to the meter on customer's premises.

PRIORITY USE PROGRAM - SCHEDULE PUP-1
--

The Company may limit or deny gas service to new customers and additional service to existing customers when the Company determines it is necessary to conserve remaining supplies of natural gas or if the supplies are totally depleted. A limitation or denial shall be imposed in a uniform manner with the lowest priority being restricted first. For control purposes five priorities of use are established with Priority 5 consisting of the lowest priority use and Priority 1 the highest priority use.

Definitions

Priority 1 - additional service to existing residential firm customers.

Priority 2 - additional service to existing small volume (under 10 decatherms per day) commercial and industrial customers to not more than an additional 10 decatherms per day.

Priority 3 - new residential firm customers.

Priority 4 - new commercial and industrial customers of 10 decatherms per day or less.

Priority 5 - additional service to existing large volume (over 10 decatherms per day) and new commercial and industrial customers 10 decatherms per day and larger. Interruptible customers are limited to loads not exceeding 200 decatherms per day.

Under the Priority Use Program, applications for interruptible service shall be treated independently from applications for firm service, in that different limitations or denials of service may be imposed upon each type of customer depending upon the characteristics of the available gas supply and the type of service requested.

Service is available within all priority categories 1-5 of the Company's Priority Use Program, limited as follows:

1. New and additional service to all firm customers to maximum individual customer daily requirements of less than 50 decatherms.
2. New and additional service to all interruptible customers to maximum individual customer daily requirements of less than 200 decatherms.